

# Not-For-Profit IT Services

Fortitude Project Services is pleased to offer the following services to Not-For-Profit organisations.

Fortitude Project Services combines extensive experience within the corporate IT world with our experience in the not-for-product industry to provide our clients with the following IT services.

- ◆ NFP Strategic IT Review
- ◆ NFP Strategic IT Build
- ◆ NFP Strategic IT Run
- ◆ IT Project Management

## The Fortitude Project Services Team



**Peter Talladira**  
Director / Senior Consultant



**Barry Crook**  
Director / Senior Consultant



**Paul Zanelli**  
Senior Consultant

## The Gestalt Team



**David Deere**  
Director / Founder

## NFP Strategic IT Review...

Are you providing IT support to your organisation in the most efficient and cost effective manner?

Do your processes allow you to proactively manage your services? Are you able to flexibly manage peaks (and quite periods) with your IT workload? Are you confident that you are managing key IT operational risk areas such as Disaster Recovery, Data Backups, Software Licensing and Virus protection?

Fortitude Project Services Strategic IT Review provides you with a comprehensive review of your IT Operation and brings to the table latest trends in the delivery of IT services. If a comprehensive review is more than what you require, we can tailor the service to meet your specific requirements.

## NFP Strategic IT Build...

If you need to change the way that you provide your IT services, Fortitude Project Services can assist by designing and building new governance and operational processes and implementing them within your organisation. These activities can be tailored to deliver regular reporting that allows you to proactively manage the delivery of IT Services to your business. It can also identify and implement constructs to engage and manage 3<sup>rd</sup> party service providers to further enhance your IT delivery capabilities.

## NFP Strategic IT Run...

The Strategic IT Run service can perform 'Health Checks' of your IT Delivery capabilities to identify and recommend opportunities for improvement. These opportunities may include recommendations for the automation of high-volume routine tasks or changes to existing processes to improve data quality and/or your customer's experience.

Fortitude Project Services can also mentor your existing staff to work more effectively by tailoring proven industry management and support techniques to support your organisation.

## IT Project Management...

IT Projects that are not managed well, can cause inefficiencies, unexpected costs and reduced service levels to your clients. Fortitude Project Services can provide industry best practice in project management tailored to what you need.

## Further Information

For further information please contact **Peter Talladira** on email: [peter@fortitudeprojectservices.com.au](mailto:peter@fortitudeprojectservices.com.au) or mobile **0419 817 688**.